



SCIENCE OF SPEED

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ScienceofSpeed Core Return Policies ScienceofSpeed Custom NSX Transmissions

Thank you for your purchase from ScienceofSpeed. Your product is sold on an exchange basis. You may be eligible for a refund if your core is returned to ScienceofSpeed. Once your new transmission has been installed, please read the following instructions for returning your transmission core to us. If this transmission is being installed by a shop, please give these instructions to the technician. **The following conditions are very important for the prompt refund of your core.**

To be eligible for a refund on your core charge, the following conditions must be met:

1. **Clutch assembly must be returned well-packaged and sent via a pre-paid carrier within 60 days of receiving your product.** We recommend BAX Global (www.BAXGlobal.com) for freight shipping.
2. **Your transmission is a 1991-1994 unit.** Owners with later model transmissions should contact us for upgrade options.
3. **Transmissions in the established snap-ring failure range will not be eligible for a full refund.** The established snap-ring failure range is transmissions with case numbers J4A4-10003542 through J4A4-1004978. Because we replace all upper transmission cases within range, transmissions returned to us in range will only be eligible for a refund amount of \$200.00. In order to be eligible for this amount, the transmissions must not have further damage to internal components caused by the failure. It is recommended the cars affected by the failure should not be driven.
4. **Transmission is in operating condition with out damage (including damage caused by snap-ring failure).**

Please ship the core to: ScienceofSpeed
4202 E McDowell Rd
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Inspection generally takes 5-6 days after receipt. If your transmission is found to be in good condition, a refund check will be sent. If your transmission is found to be defective, we will contact you, and you may have it shipped back on your expense or it will be discarded.

Thank you,
ScienceofSpeed Team