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ScienceofSpeed Core Exchange Program (updated 5/27/14)

ScienceofSpeed offers a free core-exchange program for products that use factory cores for modification. This program allows our customers to have the product on hand for installation, eliminating down time of their vehicle

These are the terms and conditions of the ScienceofSpeed Core Exchange Program:

- Customers are charged a core charge at the time of the order.
- Customers are allowed 30 days to return the product from the date of the delivery.
- Mechanical cores are refunded within 3-5 business days.
- Electronic cores are refunded within 60 calendar days. Electronic cores include: throttle bodies, climate control units, ECUs, and stereo system amplifiers.

Please note: In order for us to offer this program, we must have these cores returned to ScienceofSpeed within 30 days from the date of delivery. If a core is not returned within 30 days from the date of delivery, your core may be non-refundable. If it has been longer than 30 days of receiving your core, please contact ScienceofSpeed to determine if this is the case before sending in your core.

Instructions for returning your product:

1. Return your core to this address:
ScienceofSpeed
2521 North Arizona Avenue
Chandler, AZ 85225
tel: 480-894-6277
2. The core must be returned via a traceable carrier (UPS, FEDEX). The core must be properly packaged. The package must have your name placed on the outside and inside of the box. We do not recommend using the original box if it has been damaged. Products returned damaged will not be eligible for a refund. International customers: please note that any brokerage fees & duties will be deducted from core refund. Shipments through UPS & FEDEX incur the most international fees - it is recommended for international customer to ship via postal service to avoid fees.

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**Place this sheet with your core return to eliminated delays in processing:
(keep a copy of this sheet and the tracking information for your record)**

NAME: _____

TELEPHONE: _____

ADDRESS: _____

E-MAIL: _____

SALES NO.: _____

CORE TYPE: _____

NOTES: _____
